

Engage in your
health today,
for a better
tomorrow.



SEE NEXT PAGE FOR DETAILS

Today you can:

- Book an appointment online with your health care provider
- See your appointments online
- Receive appointment reminders
- Join a video appointment with your health care provider

Soon you will be able to:

- Access your lab results
- Review medical imaging reports
- Send and receive messages securely with your health care provider and more!



myhealthkey[™]

HOME OF YOUR PERSONAL HEALTH RECORD

Talk to your health care provider today.

myhealthkey.ca

What is **myhealthkey**?

myhealthkey is a free electronic personal health record portal that allows you to stay informed and engaged in your healthcare.

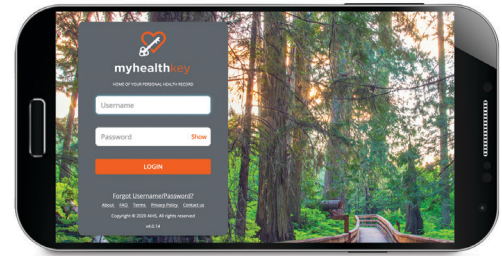
myhealthkey offers online booking and allows you to view your upcoming appointments.

myhealthkey will be rolling out additional features in the near future such as telehealth and access to your medical labs and imaging reports.

How to Register

1. Speak with the clinic staff at your primary care provider's office to confirm this is available to you and request access to **myhealthkey**. They will verify your identity and initiate the registration process for you. A personal email address will be needed to sign up.
2. Log in to your email and open the email from **myhealthkey**. Follow the prompts and the provided link to complete the registration process.

Available to consenting individuals aged 19 or older.



Computer and Device Requirements

You may use any computer, tablet, or smartphone* to access **myhealthkey**.

We support the latest version browsers of Chrome, Firefox, Safari, Edge, as well as Android and iOS mobile browsers.

**Blackberry and Windows phones are not supported.*

Our Commitment to Privacy and Security

myhealthkey is committed to ensuring your personal information is protected. We have physical, electronic and procedural safeguards in place to help prevent unauthorized access and to maintain data security, thereby preventing unauthorized collection, use, or disclosure of your information.

All personal information shared with us is securely stored within Canada.

For more information on our Privacy Policy, please visit myhealthkey.ca/privacy

Information and Support

For more information about **myhealthkey**, please visit myhealthkey.ca/faq

*Please note, **myhealthkey** does not provide medical advice or explanations.*

For questions about your healthcare, including your lab results and medical imaging reports, please contact your health care provider directly. For non-emergency health information and/or advice, contact HealthLinkBC by calling 8-1-1

For emergencies: call 9-1-1